

PRIVACY NOTICE

Design Services Marketplace

Controller: DSLP22 LTD (England and Wales, company no. 14537091)

Version: 1.0 | Effective date: 24 August 2026 | Last updated: 24 August 2026

This Privacy Notice describes how DSLP22 LTD, a company incorporated in England and Wales on 12 December 2022 under number 14537091, with registered office at Dept 6885, 196 High Road, Wood Green, London, United Kingdom, N22 8HH (the "Operator", "we", "us"), processes personal data of users of its design-services marketplace (the "Platform").

The Operator acts as a data controller under the UK General Data Protection Regulation ("UK GDPR"), the Data Protection Act 2018 and, for users located in the European Economic Area, the EU GDPR (Regulation (EU) 2016/679).

1. What personal data we process

We process only the data that is necessary to operate the Platform. We do NOT collect or store copies of passports, national ID cards, driving licences or other identity documents typical of customer due diligence — this is performed by the licensed Payment Institution providing acquiring services (see Section 5).

Categories of data processed:

Category	Data items	Source
Identification	first name, last name, e-mail, telephone, country of residence, tax status	provided by the User on registration
Corporate details	company name, registration number, registered address, authorised representative	User; public registers
Payout details	data required to receive payouts (stored in masked form)	User; Payment Institution
Order data	Order descriptions, briefs, deliverables, messages between the parties, ratings and reviews	generated through use of the Platform
Technical	IP address, cookie ID, browser type, device identifier, sign-in logs	collected automatically
Marketing	consents to communications, e-mail	User; analytics tools

Category	Data items	Source
	engagement history	

Special-category data (health, biometrics, etc.) is not solicited or intentionally processed. If a User voluntarily provides such data (for example, within an Order description), we will ask the User to remove it or process it only on the basis of the User's explicit consent.

2. Purposes and legal bases

Purpose	Legal basis	Retention period
Account registration and provision of access to Platform functionality	Art. 6(1)(b) UK GDPR — performance of a contract	duration of the account + 6 years after closure
Processing of Orders, communication between the parties, acceptance of Deliverables	Art. 6(1)(b) — performance of a contract	6 years from completion of the Order (Limitation Act 1980)
Transfer of data to the Payment Institution for identification and payout processing	Art. 6(1)(b) — performance of a contract; Art. 6(1)(c) — legal obligation (AML)	as required by the Payment Institution (typically 5–7 years after the last transaction)
Charging of the Platform Fee, bookkeeping and tax reporting (including UK Digital Platform Reporting / DAC7)	Art. 6(1)(c) — legal obligation	6 years (HMRC / statutory accounting)
Sanctions screening; fraud prevention	Art. 6(1)(c) — legal obligation; Art. 6(1)(f) — legitimate interest	up to 6 years from the last screening
Dispute resolution, handling of complaints and defence of legal claims	Art. 6(1)(f) — legitimate interest; Art. 6(1)(c)	until expiry of the applicable limitation period + 1 year
Transactional service e-mails (account, order and payment notifications)	Art. 6(1)(b) — performance of a contract	duration of the account
Marketing communications and personalisation	Art. 6(1)(a) — consent (withdrawable at any time)	until consent is withdrawn

Purpose	Legal basis	Retention period
Improvement of the Platform; analytics (in aggregated / anonymised form)	Art. 6(1)(f) — legitimate interest	anonymised — indefinite

3. Recipients of personal data

We share personal data with a limited number of recipients, each of which is required to maintain an appropriate level of protection:

- **Payment Institution / Acquirer** — for identification of Users (KYC/KYB), acceptance of payments and processing of payouts. The Payment Institution acts as an independent controller in respect of data processed for compliance with AML legislation. The identity of the Acquirer engaged from time to time is disclosed at the checkout / registration step and in the Operator's public policies;
- **IT service providers** engaged by the Operator (hosting, e-mail delivery, analytics, customer support) — under data-processing agreements pursuant to Article 28 UK GDPR;
- **Professional advisers** of the Operator (lawyers, auditors, tax advisers) — only where necessary to protect rights or comply with obligations;
- **Public authorities** — including HMRC, the FCA, the Information Commissioner's Office ("ICO"), courts and law-enforcement bodies — only where required by law (in particular under the UK Digital Platform Reporting Rules and in response to lawful requests);
- **Other Platform Users** — a Client sees the Provider's name (or company name), portfolio, reviews and rating and vice versa; the parties' correspondence is visible to both parties to the Order;
- **Acquirers of the business** — in the event of a sale, merger or reorganisation of the Operator, provided that the acquirer complies with this Privacy Notice.

We do NOT sell personal data to third parties.

4. International transfers of personal data

4.1 General principle. Some of our processors and the Payment Institution may be located outside the United Kingdom and the European Economic Area. Any transfer is made on the basis of: (a) an adequacy decision of the UK Government or the European Commission; (b) standard contractual clauses (UK International Data Transfer Agreement ("IDTA") / EU Standard Contractual Clauses); or (c) other transfer mechanisms permitted under Chapter V UK GDPR / EU GDPR.

4.2 Copy of safeguards. A copy of the applicable safeguards is available on request to nicoramaria@inbox.eu.

5. Role of the Payment Institution

5.1 Separate privacy notice. The Payment Institution processes part of the User's data as an independent controller — in particular, copies of identity documents, proof of address, information on beneficial owners, source-of-funds documentation and payment credentials. That processing is governed by the Payment Institution's own privacy notice.

5.2 No storage by the Operator. The Operator does not collect or store copies of documents uploaded by the User through the Payment Institution's identification flow. Where required, the Operator may transmit such documents to the Payment Institution acting as a data conduit only, without recording the content on its own systems.

6. Rights of data subjects

You have the following rights in respect of your personal data:

- the right of access (Art. 15 UK GDPR) — to obtain confirmation of processing and a copy of your data;
- the right to rectification (Art. 16) — to have inaccurate or incomplete data corrected;
- the right to erasure / "right to be forgotten" (Art. 17) — subject to limitations arising from contract performance, statutory obligations (e.g. tax retention periods) or defence of legal claims;
- the right to restrict processing (Art. 18);
- the right to data portability (Art. 20) — to receive your data in a structured, machine-readable format;
- the right to object (Art. 21) — to processing based on legitimate interests or for direct marketing purposes;

- the right to withdraw consent (Art. 7) — without affecting the lawfulness of processing before withdrawal;
- the right not to be subject to a decision based solely on automated processing, including profiling (Art. 22) — the Operator does not take such decisions producing legal effects for Users;
- the right to lodge a complaint with a supervisory authority — in the UK: the Information Commissioner's Office (ico.org.uk); in the EU: the data protection authority of the country of residence.

To exercise your rights, please contact nicoramaria@inbox.eu. We will respond within one calendar month, which may be extended by up to a further two months in complex cases, with prior notice to you.

7. Cookies and similar technologies

7.1 Categories of cookies. We use: (a) strictly necessary cookies — for authentication and cart operation (no consent required); (b) functional cookies — to remember preferences; (c) analytics cookies — to assess use of the Platform; and (d) marketing cookies — for advertising personalisation. Categories (b)–(d) require consent, obtained via the cookie banner on your first visit.

7.2 Managing preferences. You can withdraw your consent at any time by clearing cookies through your browser settings. On your next visit the cookie banner will be shown again and you can make a new choice by pressing "Accept" or "Reject". Withdrawal is as easy as giving consent and does not affect the lawfulness of processing carried out before withdrawal.

8. Security measures

We apply technical and organisational measures proportionate to the risk, including TLS encryption in transit, encryption of backups, access controls on a least-privilege basis, multi-factor authentication for staff, regular testing, an incident response plan and staff training.

In the event of a personal-data breach that presents a risk to your rights, we will notify the ICO within 72 hours of becoming aware of the breach and, where the risk is high, will notify affected Users without undue delay (Articles 33–34 UK GDPR).

9. Children's data

The Platform is not directed at individuals under the age of 18. We do not knowingly collect data from children. If we become aware that we have processed data of a child, we will delete it.

10. Changes to this Privacy Notice

We may update this Privacy Notice from time to time. Material changes will be communicated to Users at least 15 calendar days before they take effect — through a dashboard notice and/or by e-mail.

11. Contact and complaints

Controller:

DSLP22 LTD

Company no. 14537091

Dept 6885, 196 High Road, Wood Green, London, United Kingdom, N22 8HH

Website: <https://design-master.co>

E-mail: nicoramaria@inbox.eu

Privacy queries: nicoramaria@inbox.eu

Data Protection Officer: not appointed (the Operator is not required to appoint a DPO under Article 37 UK GDPR; privacy queries are handled by the address above).

UK supervisory authority:

Information Commissioner's Office (ICO)

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Tel.: 0303 123 1113 | Website: ico.org.uk